

Haval Warranty Terms & Conditions

Important Notice

Our goods come with guarantees that cannot be excluded under Australian and New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

No Warranty and nothing in this Warranty and Service Book limits the consumer guarantees under Australian and New Zealand Consumer Law in any way. In some circumstances your rights under those guarantees may be greater than your rights under the applicable Haval Warranty, in which case Haval Motors Australia will always honour your rights under the guarantees.

Warranty Period

The Haval New Vehicle Warranty applies to all new Haval vehicles sold in Australia and New Zealand. The Warranty Period is 5 years or 100,000 kilometres (except the limited warranty parts), whichever occurs first. The commencement date of the warranty is shown on the Vehicle Information Statement on the inside front cover of the warranty book. This will be the date the vehicle is either (1) delivered to its first owner, or (2) put into service by Haval or a Haval Dealer as a company or demonstrator vehicle.

What is Covered?

Within the Warranty Period, Haval will repair or replace (at its discretion) at any of its Haval Motors Service Centres, any original equipment Haval components of a Haval Vehicle found to be defective under normal use and operation in Australia and New Zealand. Haval Genuine Accessories purchased and fitted to a Haval vehicle by a Haval Dealer are warranted for the remainder of the New Vehicle Warranty or 12 months, whichever is greater. Haval Genuine Accessories purchased from a Haval Dealer over the counter are warranted from the date of purchase for one year.

What is Not Covered?

- > Replacement of normal wear and tear parts such as filters, coolant, spark plugs, fuses, brake pads and wiper blades which are not considered by Haval to be warranty items due to their consumable nature.
- > Damage caused by improper or neglected regular maintenance.
- > Tyres and batteries are covered by the manufacturer's warranty. You are not deprived of any statutory rights in respect of these items. Contact your Haval Motors Service Centre if you have any questions on tyres and batteries warranty.
- > Any repairs and adjustments required because of vehicle misuse or negligence.

Misuse and negligence includes, but is not limited to, the following:

- Incorrect repair, adjustment or modifications by a non-approved Haval repairer.
- Formal or informal competitive events, such as track or off-road racing.
- Off-road use where the vehicle is not intended or marketed for that purpose.
- Water damage caused by deep water fording or flooding.
- Overloading - exceeding the load limits or towing Limits as stated in the vehicle Owner's Manual.
- Vehicle accident damage.
- Lack of correct care and attention as detailed in the vehicle Owner's Manual and instructions.

- > Damage caused by the use of fuels, oils, lubricants, coolants or fluids which are not specified in the Owner's Manual.
- > Defects caused by fitting non-Haval approved parts or accessories.
- > Normal noise and vibration.
- > Normal wear and tear including deterioration such as discolouration of painted surfaces, trim and other surfaces.
- > Scratches or surface rust caused by the use of the vehicle by the customer.
- > Windscreen or glass breakage or damage caused by everyday incidents, such as stone impacts.
- > Damage caused by natural events, such as fire, hailstones, flooding, gales, sandstorms, lightning or airborne fallout (chemicals, tree sap, bird and insect droppings, etc.).
- > Incidentals such as phone calls, car rental charges, hotel bills, inconvenience or commercial loss.

Haval recommends that you only use high quality fuels from reputable commercial sources whether diesel, biodiesel or petrol. Fuel manufacturers take great care to deliver products that meet the required fuel standards. Vehicle damage which results from using substandard, non-approved or privately blended fuels is not covered.

Owners Responsibilities

Vehicle Care

You must operate, maintain, and care for your Haval vehicle correctly, in accordance with the instructions in this book and your vehicle Owner's Manual. The best way to maintain your vehicle is through a Haval Motors Service Centre.

You must present the warranty book to any authorised Haval Motors Service Centre when warranty repairs or maintenance is required.

Owner Details

If your name or address has changed or you are the new owner of this Haval vehicle, please complete the Owner Information Change Form located at the back of the warranty book and forward to Haval Motors Australia or Haval Motors New Zealand Pty Ltd.

Odometer Replacement

If for some reason the odometer is replaced, please have your Haval Motors Service Centre record the date of the change and the kilometres travelled up to that date on the form at the back of the warranty book.

Vehicle Maintenance

Requirements

The maintenance requirements are an integral design feature of your Haval vehicle contributing to overall safety and reliability. To maintain optimum vehicle efficiency, reliability, and safety it is recommended you follow the maintenance requirements as outlined in the warranty book.

General Maintenance

General maintenance is for those items requiring periodic inspection such as weekly checks which are important to your vehicle for correct operation. A full description of general maintenance items are given in the maintenance section of the Owner's Manual.

Scheduled Maintenance

Scheduled maintenance is for those items requiring service at regular intervals.

Additional Maintenance

Additional maintenance is for those items requiring additional service at more regular intervals.

Recommended Weekly Checks

In addition to the scheduled maintenance requirements in this book, the following items should be checked at least weekly:

- > Engine oil level
- > Engine coolant Level
- > Brake fluid level
- > Power steering fluid level
- > Tyre pressure (cold), including spare
- > Windscreen washer fluid level
- > Park brake operation
- > Air conditioner operation for at least 5 minutes duration (moisture dripping onto the ground beneath the vehicle during air conditioner operation is normal)
- > Exterior and interior lights, indicators and horn operation
- > Service reminder indicators

Regular Inspection Items

When your vehicle is access to the HAVAL Motors service centre for maintenance or repair, the dealer should work according to following inspection items.

1. Open the engine cabin
 - Inspect the engine oil Level
 - Inspect brake fluid level
 - Inspect coolant level
 - Inspect the engine drive belt
 - Inspect windscreen washer fluid level
 - Inspect power steering fluid level
 - Inspect the coolant hose and connector and heating system
2. Outside of the vehicle
 - Inspect the thickness of the brake pads
 - Inspect tyre pressure
 - Inspect tyre chap, damage
 - Inspect tyre tread depth and abnormal wear
 - Inspect lighting device smudginess and damage
 - Inspect the rust of the vehicle
 - Inspect Leaking of the vehicle
 - In accordance with the provisions, torque tighten tire screw
3. Inside the vehicle
 - Inspect parking brake operation
 - Inspect engine work situation
 - Inspect status of the brake pedal when push down
 - Inspect spray status of the windscreen washer
 - Inspect scrub status of the windshield wiper
 - Inspect the instrument display is normal
 - Inspect lighting and turning light work status
4. Drive
 - Inspect brake effect
 - Inspect engine status under tow speed and high speed