

GWM Warranty Terms & Conditions

Important Notice

Our goods come with guarantees that cannot be excluded under the Consumer Guarantees Act. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

No Warranty and nothing in this Warranty and Service Book limits the consumer guarantees under the Consumer Guarantees Act in any way.

In some circumstances your rights under those guarantees may be greater than your rights under the applicable GWM Warranty, in which case GWM will always honour your rights under the guarantees.

Warranty Period

The GWM New Vehicle Warranty applies to all new GWM vehicles sold in New Zealand.

The Warranty Period is 5 year/150,000km, whichever occurs first.

The commencement date of the warranty is the first registered date as recorded in the GWM vehicle record.

What is Covered?

Within the Warranty Period, GWM will repair or replace (at its discretion) at any of its GWM Service Centres, any original equipment found to be defective under normal use and operation in New Zealand.

GWM Genuine Parts and Accessories purchased from a GWM Dealer over the counter are warranted from the date of purchase for 1 year/20,000 Kilometre.

What is Not Covered?

> Replacement of normal wear and tear parts such as filters, coolant, spark plugs, fuses, brake pads and wiper blades which are not considered warranty items due to their consumable nature.

> Damage caused by improper or neglected regular maintenance.

> Tyres and batteries are covered by the manufacturer's warranty. You are not deprived of any statutory rights in respect of these items. Contact your GWM Service Centre if you have any questions on tyres and batteries warranty.

> Any repairs and adjustments required because of vehicle misuse or negligence. Misuse and negligence includes, but is not limited to, the following:

- Incorrect repair, adjustment or modifications.
- Formal or informal competitive events, such as track or off-road racing.
- Off-road use where the vehicle is not intended or marketed for that purpose.
- Water damage caused by deep water fording or flooding.
- Overloading - exceeding the load limits or towing limits as stated in the vehicle Owner's Manual.
- Vehicle accident damage.
- Lack of correct care and attention as detailed in the vehicle Owner's Manual and instructions.

> Damage caused by the use of fuels, oils, lubricants, coolants or fluids which are not specified in the Owner's Manual.

> Defects caused by fitting non-Great Wall approved parts or accessories.

> Normal noise and vibration.

> Normal wear and tear including deterioration such as discolouration of painted surfaces, trim and other surfaces.

Scratches or surface rust caused by the use of the vehicle by the customer.

Windscreen or glass breakage or damage caused by everyday incidents, such as stone impacts.

Damage caused by natural events, such as fire, hailstones, flooding, gales, sandstorms, lightning or airborne fallout (chemicals, tree sap, bird and insect droppings etc.)

GWM recommends that you only use high quality fuels from reputable commercial sources.

Vehicle damage which results from using substandard, non-approved or privately blended fuels is not covered.

Owners Responsibilities

Vehicle Care

You must operate, maintain and care for your GWM vehicle correctly, in accordance with the instructions in this book and the vehicle Owner's Manual.

The best way to maintain your vehicle is through a GWM Service Centre.

You must present this book to any authorised GWM Service Centre when warranty repairs or maintenance is required.

Owner Details

If your name or address has changed or you are the new owner of this GWM vehicle, please complete the Owner Information Change Form located at the back of this book and forward to the local agency of GWM-email: cs@haval.com.au.

Odometer Replacement

If for some reason the odometer is replaced, please have your GWM Service Centre record the date of the change and the kilometres travelled up to that date on the form at the back of this book.

Requirements

The maintenance requirements are an integral design feature of your GWM vehicle contributing to overall safety and reliability. To maintain optimum vehicle efficiency, reliability and safety it is recommended to follow the maintenance requirements as outlined in this book.

General Maintenance

General maintenance is for those items requiring periodic inspection such as weekly checks which are important to your vehicle for correct operation.

A full description of general maintenance items are given in the maintenance section of the Owner's Manual.

Scheduled Maintenance

Scheduled maintenance is for those items requiring service at regular intervals.

Additional Maintenance

Additional maintenance is for those items requiring additional service at more regular intervals.

Recommended Weekly Checks

In addition to the scheduled maintenance requirements in this book, the following items should be checked at least weekly:

- > Engine oil level
- > Engine coolant level
- > Brake fluid level
- > Power steering fluid level
- > Tyre pressure (cold), including spare
- > Windscreen washer fluid level
- > Park brake operation
- > Air conditioner operation for at least 5 minutes duration (moisture dripping onto the ground beneath the vehicle during air conditioner operation is normal)
- > Exterior and interior lights, indicators and horn operation
- > Service reminder indicators

Anti-perforation Warranty

The body is treated using special processes that are designed to protect against corrosion.

The vehicle is guaranteed against corrosion for a period of 5 years.

The Anti-Perforation Warranty covers rust which has perforated the metal and has originated from inside a cavity panel or section of the bodywork i.e. from a surface which has not been finished with a top coat.

This Warranty is not valid under the following circumstances:

- a) If the corrosion is caused from accidental damage to the paint surface e.g. scratch, graze, abrasion, road accident, chemical reaction, bird lime, tree sap etc.
- b) If the vehicle is not repaired for damage caused by foreign matter or poor maintenance of the body.
- c) If the affected areas have not been repaired by a GWM approved Body Repairer in the shortest possible time as per the recommended procedure using genuine replacement parts and approved products.
- d) If the customer does not adhere to the inspections at the intervals recommended or rectify all listed damages found at such inspections and which are not attributable to the production process.
- e) If the customer does not immediately bring to the attention of a GWM Dealer any corrosion which is of a warrantable nature as soon as it is apparent.

Vehicle Care and Maintenance

To comply with the terms of this Warranty you must look after your vehicle in the following way:

- a) Check and clean the vehicle regularly and remove any compacted mud or dirt from inside the wheel arches etc. These can build-up and lead to corrosion. Check and clear all drainage holes.
- b) Keep the engine compartment clean.
- c) Do not use washing additives containing petroleum or petroleum based-products.
- d) Have any damage immediately rectified in accordance with the conditions as referred to on this page.
- e) Remove any potentially damaging substances such as bird lime, tree sap etc. as quickly as possible to avoid permanent damage to the paint.
- f) Regularly maintain the paint of your vehicle.
- g) Complete and record an annual inspection of the vehicles paint and body condition to this warranty and service book

Limitations

The liability of GWM under this warranty shall be limited to:

- a) The repairs or replacement of parts affected by perforation damage as deemed necessary by GWM which shall be carried out by a repairer approved by GWM.
- b) The cost of treatment of such repair or replaced parts